# PRIRUČNIK ZA PRIJAVLJIVANJE





Ovaj priručnik opisuje kako koristiti web aplikaciju koju je SIAD učinio dostupnom svim zaposlenicima kompanija u Grupi kako bi prijavili i/ili izazvali zabrinutost zbog sumnje u nedolično ponašanje i nezakonite aktivnosti koje se događaju u organizaciji.

Korištenjem web aplikacije "**Comunica Whistleblowing**" zaposlenici mogu unositi izvještaje u skladu, između ostalog, s odredbama zakona EU, važećeg lokalnog zakonodavstva i Etičkog kodeksa, koji je sastavni dio modela organizacije, upravljanja i kontrole koji je usvojio Kompanija.



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## Početak

Pristupite web aplikaciji **"Comunica Whistleblowing"** preko namjenske stranice web stranice kompanije SIAD Group: <u>https://www.thesiadgroup.com/siad-whistleblowing</u>

Legislative Decree 231/2001 and the anti-corruption guidelines, as well as violations of company rules and policies that may result in fraud or potential damage, in respect of colleagues, shareholders and stakeholders in general or that involve actions of a harmful or unlawful nature relative to the interests and reputation of the company.

Reports must be made in good faith and not anonymously.

Maximum protection of the whistleblower and the reported individuals is guaranteed through specific security measures. The portal ensures that the writer's identity and the content of the report remain confidential, particularly by using specific security protocols and cryptographic tools that protect personal data and information, including those in any attachments.

The reports made by Employees will be received by the Appointed Manager, an internal member of the Supervisory Body of SIAD S.p.A., the committee that deals with corporate compliance in accordance with the relevant Italian legislation.

The entire whistleblowing management process protects the whistleblower from any potential direct or indirect pressure and discrimination in the workplace. The whistleblower also has the opportunity to follow the progress of the investigation.

The reports will be inserted by Employees and processed by the Appointed Manager through the web portal Whistleblowing powered by company Unione Fiduciaria. Also further communications between the Employee and the Manager appointed will done be through this web portal

All the personal data are processed pursuant to EU Regulation 2016/679 and subsequent amendaments and additions, as well as any other applicable provision relating to the protection of personal data, including the provisions of the Italian Data Protection Authority, in full respect of fundamental rights and freedoms, with particular regard to the confidentiality of the identity of the subjects involved and the security of the processing.

SIAD Whistleblowing Manual for employees



Kliknite na vezu "send your report" za ulaz u web aplikaciju.



#### Pristup već registrovanih korisnika

Token potreban za prijavu je "SIADWB" i on se automatski popunjava u obrascu.

Unesite vaše korisničko ime i lozinku i kliknite na "Login" za ulazak u sistem.

Insert TOKEN to log in

SIADWB

Insert username and password Recover your account details

Username

Password

If you are not yet a user, please complete the registration form to access the system.



#### Pristup za ne registrovanih korisnika

Kliknite na "registration form" kako bi izvršili registraciju i otvorili vaš računa.

Username

Password

If you are not yet a user, please complete the registration form to access the system.





Nakon klika na "**registration form**" ulazite na stranicu na kojoj ćete morati ispuniti obrazac potreban za kreiranje vašeg računa.

Najprije provjerite imate li aktivnu e-mail adresu. Potrebna je da dovršite registraciju.

#### Popunite obrazac za prijavljivanje

- 1. Unesite vaše korisničko ime (koristite velika slova, mala slova, brojeve);
- 2. Kreirajte password
- 3. Kreirajte vašu ličnu lozinku *(koristite kombinaciju velikih slova, malih slova i brojeva)* i ponovo je napišite kako biste je potvrdili;

(Poslije završene registracije trebat će vam korisničko ime i lozinka za ulaz u sistem)

- 1. Unesite vaše ime i prezime;
- 2. Unesite adresu vaše e-pošte;
- 3. Unesite token: "SIADWB";
- 4. Za kraj, unesite sigurnosni kôd koji se nalazi u donjem desnom kutu i kliknite na: "Register"



Jsername*	
VarioRossi	
Password*	Confirm Password*
First Name*	Last Name*
Mario	Rossi
Email*	TOKEN*
rossimario@email.com	SIADWB
Please insert the security code shown in the image	\$27TV0
	S27TVO
	Refresh security code
	REGISTER





Poslije klika na "**Register**" sistem će poslati na navedenu e-mail adresu vezu za potvrdu na koju morate kliknuti da biste aktivirali vaš račun, a u e-mail u ćete pronaći detalje o vašem računu. Poslije potvrde moguće je ući u sistem.

#### Oporavak podataka vašeg računa

U slučaju da ste zaboravili vaše "Username" i/ili "password", možete ih lako oporaviti klikom na "Recover your account details"

sert username and password ecover your account details	
Isername	
assword	
you are not yet a user, please complete the registration forr o access the system.	n

Na vaš e-mail možete dobiti podatke o vašem računu. Unesite token "SIADWB";

Unesite korisničko ime ili e-mail koji ste koristili za registraciju; Unesite sigurnosni kôd koji vidite u donjem desnom kutu; Kliknite na **"Recover"** 

Reset F	assword
OKEN*	
OKEN	
isername*	
Vrite here your username (alphanumeric, max 20 char.)	
lease insert the security code shown in the image	KxDTSH
	Refresh security code
	RECOVER



#### Započnite izvještaj

Poslije prijave ćete imati dvije mogućnosti:

- Klikom na: "Insert Report" možete unijeti novi izvještaj (prateći ovaj vodič pronaći ćete daljnje korake za unos izvještaja);
- Klikom na: "Go to your Reports" možete otići na stranicu sa svim izvještajima koje ste već unijeli (ova funkcija je korisna za provjeru statusa svih unesenih izvještaja: primjer: datum, poslani izvještaj - u obradi - izvještaj je zatvoren)

Privacy disclaimer         DELETIONAL INFORMATION         Click on insert Report and follow proposed steps         Chick on insert Report and follow proposed steps         Manager of SIAD S_p.A. member of SIAD Supervisory Body (committee in charge of compliance as by Italian laws) will receive your You'll be able to follow the management of your report on your personal area         NUMEREPORT         NERT REPORT         Co TO YOUR REPORTS         Report SIAD         Press         Approximation         MU/Open/Closed         Report SIAD         Report SIAD		follow the steps and insert a Report.
DERATIONAL INFORMATION   Consistent Report and follow proposed steps:   Sulf have to describe events and provide requested information:   Note able to attach documents if you believe it is useful   Manager of SIAD S.p.A. member of SIAD Supervisory Dody (committee in charge of compliance as by italian laws) will receive you You'le able to follow the management of your report on your personal area   INSERT REPORT   Note the details of your reports.   Correct Reports:   Proces:   Proces:   Apport StaD   Report StaD   Report StaD:   Report StaD:		Privacy disclaimer
Click on Insert Report and follow proposed steps   Multiple via basic to describe events and provide requested information   Multiple via basic to attach documents if you believe it is useful   Anager of SIAD Supervisory Body (committee in charge of compliance as by italian laws) will receive you   Voil be able to follow the management of your report on your personal area   Voil be able to comunicate with SIAD Manager in charge through the messagging tool present in your personal area   INSERT REPORT   Voil be able to follow the reports.   Review the details of your reports.    Section Reports  All Voin Voin Reports  All Voin Voin Reports  All All All All All All All All All Al		OPERATIONAL INFORMATION
INSERT REPORT   Review the details of your reports.   GO TO YOUR REPORTS   Search Reports   Process:   Process:   All/Open/Closed   Report SIAD   Report SIAD   Report Slatus:		Click on Insert Report and follow proposed steps You'll have to describe events and provide requested information You'll be able to attach documents if you believe it is usefull A Manager of SIAD S.p.A. member of SIAD Supervisory Body (committee in charge of compliance as by italian laws) will receive your rep You'll be able to follow the management of your report on your personal area You'll be able to comunicate with SIAD Manager in charge through the messagging tool present in your personal area
Review the details of your reports.         GO TO YOUR REPORTS         Search Reports         Process:         Report SIAD         Report Status:		INSERT REPORT
GO TO YOUR REPORTS         Search Reports         Process:         Report SIAD         Report Status:		Review the details of your reports.
Search Reports     All/Open/Closed       Process:     All       Report SIAD     All       Report Status:     All		GO TO YOUR REPORTS
Report SIAD     All/Open/Closed       Report Status:     All		
Report SIAD     All/Open/Closed       Report SIAD     All		
Process: All/Open/Closed           Report SIAD         All           Report Status:         All	Search P	enorts
Report SIAD All	Process:	All/Open/Closed
Report Status:	Report SIAD	▼ All
Report Status:		
	Report Status	

						START SEARCH
nserted reports	ID \$	DATE 🚽	STATUS 🕴	PROCESS	ALERT	÷
۲	SIAD_10	13/05/2020	Report Sent	Report SIAD	<b>A</b>	SHOW
۲	SIAD_7	11/05/2020	Report Sent	Report SIAD	<b>A</b>	SHOW
۲	SIAD_8	11/05/2020	Report Sent	Report SIAD	<b>A</b>	SHOW
۲	SIAD_3	28/04/2020	Closed	Report SIAD	2	SHOW
۲	SIAD_4	28/04/2020	Under processing	Report SIAD	4M	SHOW
۲	SIAD_2	27/04/2020	Report Sent	Report SIAD	<b>A</b>	SHOW
۲	SIAD_1	20/04/2020	Closed	Report SIAD		SHOW

Primjer: Izvještaji o pretraživanju ekrana



### Preliminarne informacije

Poslije klika na "Insert Report" možete početi pisati vaš izvještaj; ovdje morate unijeti preliminarne podatke:

- Kompaniju SIAD Grupe u kojoj radite;
- Kompaniju SIAD Group o kojoj vrši izvještaj;
- Država u kojoj se sumnja da se dogodio prekršaj;
- Uključeno odjeljenje (ako ne nađete odgovarajuće ime odjeljenja zapišite ga na dnu)

Poslije popunjavanja preliminarnih informacija kliknite na "Continue"

0	2	3	End
			Report SIAD
Preliminary Inform	ations		
In which Company of SIAD Group of	lo you work?*		_
Company's name S.p.a.			
To which company or entity does t	he report refer?*		
Company's name S.p.a.			
Country in which the alleged violat	ion occurred*	Which area of your company does the report refer to?*	
Italy		Sales and Marketing	Y
		If the item is not present, insert it here	
Fields marked with * are mandatory			
BACK			CONTINUE

1



### 2 Popunite vaš izvještaj

Korak poslije preliminarnih informacija je detaljan opis događaja korisnih za izvještaj:

- ko su uključene osobe;
- Mjesto i datum prijavljenih događaja;
- Zašto događaji/ponašanja nisu u skladu;
- Dokumenti korisni za izvještaj;
- Kako oporaviti ove korisne dokumente;
- Opis događaja

Poslije popunjavanja svih traženih podatka, kliknite na "Continue"

Fill in your report	Report 1
Who are the main parties or subjects involved?* Mario Rossi - Purchasing Officer	
Place and date / time frame in which the events in question occurred* Bergamo The conduct is illegal because:* Violates the Code of Conduct / Code of Ethics	Attach any documents useful for reporting  Attach any documents to support the report  Not applicable (I do not have supporting documents)  Attach any aware of documents useful for reporting
Violates the Code of Conduct / Code of Ethics It causes a reputational damage It causes capital damage to the company It is a case of mis-management Violates environmental / occupational safety regulations Other	Indicate how the manager could get to these documents Summon Purchasing Office Manager
ipecify Facts description* Mario Rossi has accounted for false invoices in order to create tax advanta for the company	nges
DIAN	CONTINUE



```
3 Završne informacije
```

Ovo je posljednji korak za podnošenje vašeg izvještaja: odgovorite na pitanje.

0 2 3	End
	Report SIAD
Final information and sending notification	
Have you already reported the facts to other authorities and / or internal parties and / or external to the company?	
NO	
O YES	
Write here to whom you reported facts	
BACK	CONTINUE
	<b>1</b>

Poslije odgovora na pitanje, nastavite klikom na "Continue"



### **Pregled dokumenta**

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Prije slanja izvještaja vidjet ćete pregled dokumenta gdje možete provjeriti sve unesene podatke i informacije.

Ako je potrebno promijeniti neke informacije, kliknite na "Back" da biste se vratili na prethodni korak.

Poslije provjere svih podataka kliknite na "Send" i vaš izvještaj će biti poslan.

eport Preview	Report S
In which Company of SIAD Group do you work? Company's name S.p.a.	
To which company or entity does the report refer? Company's name S.p.a.	
Country in which the alleged violation occurred taly	Which area of your company does the report refer to? Sales and Marketing
Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo	Attach any documents useful for reporting I am aware of documents useful for reporting, Summon Purchasing Office
The conduct is illegal because:	Have you already reported the facts to other authorities and / or internal parties and / or external to the company?
Facts description Mario Rossi has accounted for false invoices in order to create tax advantag	

Obratite pažnju: Klikom na "Send" izvještaj će se proslijediti nadležnom direktoru kompanije i više neće biti moguće mijenjati unesene podatke ili zaustaviti poslani izvještaj.



### 5 Obavijest o slanju

Nakon podnošenja izvještaja, sistem vam šalje poruku potvrde. Odatle možete ući na web stranicu kako biste pogledali poslane izvještaje

0 3 3	End
Report sent	
Thank you for submitting your report.	
You may consult you Report and update your messages with the designated officer using the search function.	
Best regards UFWhistleblowing Team	
BACK	

