PRIRUČNIK ZA PRIJAVITELJE NEPRAVILNOSTI





Ovaj priručnik opisuje kako se koristi mrežna aplikacija koju je tvrtka SIAD stavila na raspolaganje svim zaposlenicima trgovačkih društava Grupe za prijavljivanje i/ili upozoravanje na sumnjivu povredu radne dužnosti i nezakonite aktivnosti do kojih dolazi u organizaciji.

Koristeći mrežnu aplikaciju "Comunica Whistleblowing", zaposlenici među ostalim mogu unositi izvješća u skladu sa zakonskim odredbama EU, primjenjivim lokalnim zakonodavstvom i etičkim kodeksom, koji je integralni dio organizacije, upravljanja i kontrole koje je usvojilo trgovačko društvo.



Sadržaj

Home	4
Pristup već registriranog korisnika	5
Pristup za još neregistriranog korisnika	5
Oporavite podatke svojeg računa	7
Započnite s izvješćem	8
Preliminarne informacije	9
Ispunite svoje izvješće	10
Završne informacije	11
Pretpregled dokumenta	12
Pošaljite obavijest	13



Home

Uđite u mrežnu aplikaciju "Comunica Whistleblowing" kroz namjensku stranicu mrežnog mjesta Grupe SIAD: <u>https://www.thesiadgroup.com/siad-whistleblowing</u>

Legislative Decree 231/2001 and the anti-corruption guidelines, as well as violations of company rules and policies that may result in fraud or potential damage, in respect of colleagues, shareholders and stakeholders in general or that involve actions of a harmful or unlawful nature relative to the interests and reputation of the company.

Reports must be made in good faith and not anonymously.

Maximum protection of the whistleblower and the reported individuals is guaranteed through specific security measures. The portal ensures that the writer's identity and the content of the report remain confidential, particularly by using specific security protocols and cryptographic tools that protect personal data and information, including those in any attachments.

The reports made by Employees will be received by the Appointed Manager, an internal member of the Supervisory Body of SIAD S.p.A., the committee that deals with corporate compliance in accordance with the relevant Italian legislation.

The entire whistleblowing management process protects the whistleblower from any potential direct or indirect pressure and discrimination in the workplace. The whistleblower also has the opportunity to follow the progress of the investigation.

The reports will be inserted by Employees and processed by the Appointed Manager through the web portal Whistleblowing powered by company Unione Fiduciaria. Also further communications between the Employee and the Manager appointed will done be through this web portal

All the personal data are processed pursuant to EU Regulation 2016/679 and subsequent amendaments and additions, as well as any other applicable provision relating to the protection of personal data, including the provisions of the Italian Data Protection Authority, in full respect of fundamental rights and freedoms, with particular regard to the confidentiality of the identity of the subjects involved and the security of the processing.

SIAD Whistleblowing Manual for employees



Kliknite na poveznicu "send your report" kako biste ušli u mrežnu aplikaciju.



Pristup već registriranog korisnika

Token koji se traži za prijavu je "SIADWB" i automatski će se naći u obrascu.

Unesite svoje korisničko ime i kliknite na "Login" kako biste ušli u sustav.

Insert TOKEN to log in

SIADWB

Insert username and password Recover your account details

Username

Password

If you are not yet a user, please complete the registration form to access the system.



Pristup za još neregistriranog korisnika

Kliknite na "registration form" kako biste se registrirali i izradili svoj račun.

Username

Password

If you are not yet a user, please complete the registration form to access the system.



Nakon što kliknete na "registration form" ući ćete u stranicu na kojoj ćete morati ispuniti obrazac potreban za izradu vašeg računa.

Kao prvo, uvjerite se da imate aktivnu adresu e-pošte. Ona vam je potrebna za završetak registracije.

Ispunite obrazac za registraciju

- 1. Unesite svoje korisničko ime (koristite velika slova, mala slova, brojeve);
- 2. Izradite password
- 3. Izradite svoju osobnu lozinku *(upotrijebite kombinaciju velikih slova, malih slova i brojeva)* i ponovno je upišite kako biste je potvrdili;

(Trebat će vam korisničko ime i lozinka kako bi ste ušli u sustav nakon dovršetka registracije)

- 1. Unesite svoje ime i prezime;
- 2. Unesite adresu svoje e-pošte;
- 3. Unesite token: "SIADWB"
- 4. Na kraju upišite sigurnosni kôd koji se nalazi u donjem desnom kutu, a zatim kliknite na: "Register"



will receive a confirmation or mail containing the details according to the activation

To register you must complete all the mandatory fields in the form.

Jsername*	
MarioRossi	
assword*	Confirm Password*
irst Name*	Last Name*
Mario	Rossi
	TOKEN*
ossimario@email.com	SIADWB
Please insert the security code shown in the image	\$27TV0
	52/1VO
	Refresh security code
	Refresh security code
CANCEL	Refresh security code REGISTER





Nakon što kliknete na stavku "**Register**" sustav će na adresu e-pošte koju ste dostavili poslati poveznicu za potvrdu, morate kliknuti na nju kako biste aktivirali svoj račun, u poruci e-pošte naći ćete podatke o svojem računu. Nakon potvrde možete ući u sustav.

Oporavite podatke svojeg računa

U slučaju da ste zaboravili svoje "Username" i/ili "password" lako ih možete oporaviti kliknuvši na stavku Recover your account detailsrecover them clicking on "Recover your account details"

Insert username and password Recover your account details	
Username	
Password	

If you are not yet a user, please complete the registration form to access the system.

Podatke o svojem računu možete primiti na adresu svoje e-pošte. Unesite token: "SIADWB";

Unesite korisničko ime ili adresu e-pošte upotrijebljenu za registraciju; Upišite sigurnosni kôd koji vidite u donjem desnom kutu; Kliknite na "**Recover**"

Reset Password	
KXDTSH	
Refresh security code	
	RECOVER



Započnite s izvješćem

Nakon prijave imat ćete dvije mogućnosti:

- Ako kliknete: "Insert Report" moći ćete unijeti novo izvješće (slijedeći upute iz ovog vodiča naći ćete dodatne korake za unos svojeg izvješća);
- Ako kliknete: "Go to your Reports" možete ići na stranicu sa svim izvješćima koja ste već unijeli (ova funkcija je korisna za provjeru statusa svih unesenih izvješća: primjer: datum, poslano izvješće - preuzimanje odgovornosti - izvješće je zatvoreno)

Welcome to Whistleblowing homepage,
follow the steps and insert a Report.
Privacy disclaimer
OPERATIONAL INFORMATION
Click on Insert Report and follow proposed steps You'll have to describe events and provide requested information You'll be able to attach documents if you believe it is usefull A Manager of SIAD S.p.A. member of SIAD Supervisory Body (committee in charge of compliance as by italian laws) will receive your report You'll be able to follow the management of your report on your personal area You'll be able to comunicate with SIAD Manager in charge through the messagging tool present in your personal area INSERT REPORT
Review the details of your reports.
GO TO YOUR REPORTS

Process:			All/Open/Closed			
Report SIAD		•	All			
Report Status:						
All						
						START SEARCH
nserted reports	ID ≑	DATE 🚽	STATUS 🔶	PROCESS	ALERT	
nserted reports	ID SIAD_10	DATE -	STATUS 🔶 Report Sent	PROCESS Report SIAD	ALERT	
e	ID SIAD_10 SIAD_7	DATE - 13/05/2020 11/05/2020	STATUS 🔶 Report Sent Report Sent	PROCESS Report SIAD Report SIAD	ALERT	\$ \$ 5H
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Primjer: Snimka zaslona izvješća o pretraživanju



Preliminarne informacije

Nakon što kliknete na stavku "Insert Report" možete početi pisati svoje izvješće; ovdje ćete morati unijeti preliminarne informacije:

- Trgovačko društvo Grupe SIAD u kojem ste zaposleni;
- Trgovačko društvo Grupe SIAD na koje se odnosi izvješće;
- Država u kojoj je došlo do prekršaja za koji se sumnja da je počinjen;
- Odjel koji na koji se izvješće odnosi (ako ne nađete odgovarajući naziv odjela, zapišite ga u donjem dijelu stranice)

Nakon upisivanja preliminarnih informacija, kliknite na "Continue"

0	2	3	End
			Report SIAD
Preliminary Inform	nations		
In which Company of SIAD Group	do you work?*		
Company's name S.p.a.			
To which company or entity does	the report refer?*		
Company's name S.p.a.			
Country in which the alleged viol	ation occurred*	Which area of your company does the	e report refer to?*
Italy		Sales and Marketing	
		If the item is not present, insert it h	ere
Fields marked with * are mandator	У		
BACK			CONTINUE

1



2 Ispunite svoje izvješće

Korak nakon preliminarnih informacija sadrži detaljan opis događaja korisnih za izvješće:

- Tko su sudionici u događaju;
- Mjesto i datum prijavljenih događaja;
- Zašto događaji/ponašanje nisu usklađeni;
- Dokumenti korisni za izvješće;
- Kako oporaviti te korisne dokumente;
- Opis događaja

Nakon upisivanja svih traženih informacija, kliknite na "Continue"

00	3 End
Fill in your report	Report SIA
Who are the main parties or subjects involved?* Mario Rossi - Purchasing Officer	
Place and date / time frame in which the events in question occurred* Bergamo	Attach any documents useful for reporting
The conduct is illegal because:*	 I have documents to support the report Not applicable (I do not have supporting documents)
Violates the Code of Conduct / Code of Ethics	I am aware of documents useful for reporting
It causes a reputational damage	Indicate how the manager could get to these documents
It causes capital damage to the company	Summon Purchasing Office Manager
It is a case of mis-management	
Violates environmental / occupational safety regulations	
Other	
Specify	
Facts description*	
Mario Rossi has accounted for false invoices in order to create tax advanta for the company	iges
PACY	CONTINUE
DACK	CONTINUE



3 Završne informacije

Ovo je zadnji korak za podnošenje vašeg izvješća: odgovorite na pitanje.

1 2 3	End
	Report SIAD
Final information and sending notification	
Have you already reported the facts to other authorities and / or internal parties and / or external to the company?	
NO	
O YES	
Write here to whom you reported facts	
ВАСК	CONTINUE

Nakon što odgovorite na pitanje, možete krenuti dalje kliknuvši na "Continue"



Pretpregled dokumenta

Prije nego što pošaljete svoje izvješće vidjet ćete pretpregled dokumenta tako da ćete moći provjeriti sve unesene podatke i informacije.

Ako trebate promijeniti neke informacije, kliknite na stavku "**Back**" kako biste otišli na prethodni korak

Nakon provjere svih podataka, kliknite na "Send" i vaše će izvješće biti poslano.

	Report S
eport Preview	
n which Company of SIAD Group do you work?	
Company's name S.p.a.	
to which company or entity does the report refer? Company's name S.p.a.	
Country in which the alleged violation occurred	Which area of your company does the report refer to?
country in which the alleged violation occurred	which area of your company does the report refer to:
Italy Who are the main parties or subjects involved? Marlo Rossi - Purchasing Officer	Sales and Marketing
Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo	Sales and Marketing
Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo	Sales and Marketing
Italy Who are the main parties or subjects involved? Marlo Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is lilegal because: Vielence the code of factories (Code of Fables	Sales and Marketing Attach any documents useful for reporting I am aware of documents useful for reporting, Summon Purchasing Office I Have you already reported the facts to other authorities and / or internal parties and / or external to the company?
Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is lliegal because: Violates the Code of Conduct / Code of Ethics	Sales and Marketing Attach any documents useful for reporting I am aware of documents useful for reporting, Summon Purchasing Office I Have you already reported the facts to other authorities and / or internal parties and / or external to the company? NO
Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is Illegal because: Violates the Code of Conduct / Code of Ethics Facts description	Sales and Marketing Attach any documents useful for reporting I am aware of documents useful for reporting, Summon Purchasing Office Have you already reported the facts to other authorities and / or internal parties and / or external to the company? NO
Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is illegal because: Violates the Code of Conduct / Code of Ethics Facts description Mario Rossi has accounted for false involces in order to create tax advanta	Sales and Marketing Attach any documents useful for reporting I am aware of documents useful for reporting, Summon Purchasing Office I Have you already reported the facts to other authorities and / or internal parties and / or external to the company? NO
Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is Illegal because: Violates the Code of Conduct / Code of Ethics Facts description Mario Rossi has accounted for false involces in order to create tax advanta	Sales and Marketing Attach any documents useful for reporting I am aware of documents useful for reporting, Summon Purchasing Office I Have you already reported the facts to other authorities and / or internal parties and / or external to the company? NO
Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is illegal because: Violates the Code of Conduct / Code of Ethics Facts description Mario Rossi has accounted for false invoices in order to create tax advanta	Sales and Marketing Attach any documents useful for reporting I am aware of documents useful for reporting, Summon Purchasing Office Have you already reported the facts to other authorities and / or internal parties and / or external to the company? NO

Obratite pozornost na sljedeće: ako kliknete na "Send" izvješće će se proslijediti odgovornom rukovoditelju društva i više neće biti moguće promijeniti unesene podatke ili zaustaviti poslano izvješće.



4

Pošaljite obavijest

5

Nakon podnošenja izvješća, od sustava ćete primiti potvrdnu poruku. Odavde ćete moći ući u mrežnu stranicu kako biste pregledali svoja poslana izvješća

0	2	-0	End
Report sent			
Thank you for submitting your report.			
You may consult you Report and update yo	ur messages with the designated officer using	the search function.	
Best regards UFWhistleblowing Team		7	
ВАСК			

