WHISTLEBLOWING MANUAL





This manual describes how to use the web application that SIAD made available to all employees of Group companies to report and/or raise concerns of suspected misconduct and illegal activities occurring in the organization.

Using web application **"Comunica Whistleblowing"** employees can insert reports in compliance, among the others, with the provisions of EU law, applicable local legislation and the Code of Ethics, which is an integral part of the Organization, Management and Control Model adopted by the Company.



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Home

Access web application **"Comunica Whistleblowing"** through the dedicated page of SIAD Group website: <u>https://www.thesiadgroup.com/siad-whistleblowing</u>

Legislative Decree 231/2001 and the anti-corruption guidelines, as well as violations of company rules and policies that may result in fraud or potential damage, in respect of colleagues, shareholders and stakeholders in general or that involve actions of a harmful or unlawful nature relative to the interests and reputation of the company.

Reports must be made in good faith and not anonymously.

Maximum protection of the whistleblower and the reported individuals is guaranteed through specific security measures. The portal ensures that the writer's identity and the content of the report remain confidential, particularly by using specific security protocols and cryptographic tools that protect personal data and information, including those in any attachments.

The reports made by Employees will be received by the Appointed Manager, an internal member of the Supervisory Body of SIAD S.p.A., the committee that deals with corporate compliance in accordance with the relevant Italian legislation.

The entire whistleblowing management process protects the whistleblower from any potential direct or indirect pressure and discrimination in the workplace. The whistleblower also has the opportunity to follow the progress of the investigation.

The reports will be inserted by Employees and processed by the Appointed Manager through the web portal Whistleblowing powered by company Unione Fiduciaria. Also further communications between the Employee and the Manager appointed will done be through this web portal

All the personal data are processed pursuant to EU Regulation 2016/679 and subsequent amendaments and additions, as well as any other applicable provision relating to the protection of personal data, including the provisions of the Italian Data Protection Authority, in full respect of fundamental rights and freedoms, with particular regard to the confidentiality of the identity of the subjects involved and the security of the processing.

SIAD Whistleblowing Manual for employees



Click on the link "send your report" to enter the web application.



Access for Already Registred User

Requested token to log in is **SIADWB** and it will be present automatically into the form.

Insert your user and password and click on "Login" to enter the system.

SIADWB					
nsert userna	me and password				
Recover your ac	count details				
Jsername					
Password					
f you are not	yet a user, please o	complete the	egistration fo	orm	
o access the	system.				
o access the :	system.		LOGIN		
CCESS	system.	er no		Regist	h r (
ACCESS	system. for Us gistration for	er noi m" to do y	vet	Regist ration and	tr cre
CCESS	system. for Us gistration for	er noi m" to do y	yet our regist	Regist ration and	tr (
ick on "re Username	for Us gistration for	er noi m" to do y	yet our regist	Regist ration and	cre
ick on "re Username Password	gistration for	er noi m" to do y	our regist	Regist ration and	tr (
CCESS ick on "re Username Password	gistration for	er noi m" to do y	our regist	Regist ration and	cre
ACCESS ick on "re Username Password If you are not to access the	system. for Us gistration for yet a user, please of system.	er noi m" to do y	egistration fo	Regist ration and	cre

your account.

After clicking on **"registration form"** you will enter the page where you will have to fill in the form needed to create your account.

First make sure to have an active E-mail. It is needed to complete your registration.

Fill the registration form

- 1. Insert your username (use capital letters, lowercase letters, numbers);
- 2. Create your personal password (*use a combination of capital letters, lowercase letters and numbers*) and write it again to confirm it.

(You will need Username and password to enter the system after completing registration)

- 1. Insert your Name and Surname;
- 2. Insert your e-mail;
- 3. Insert Token: SIADWB;
- 4. To conclude write security code you find on the bottom right then click on: **"Register"**

4	Powered by TD FIDUCIARIA and
o register you must complete all the mandatory fields in the fo	rm.
After registration, you will receive a confirmation e-mail contain	ing the details necessary for the activation of your profile.
Jsername*	
MarioRossi	
	Confere Deservation
'assword*	Confirm Password*
irst Name*	Last Name*
Mario	Rossi
imail*	TOREN*
lease insert the security code shown in the image	\$27TVO
	S27TVO
	Refresh security code





After clicking on **"Register"** the system will send to the email address you have provided a confirmation link, you have to click on it to activate your account, in the email you will find your accounts details. After confirmation it is possible to enter the system.

Recover your Account Details

In case you have forgot your Username and/or password you can easily recover them clicking on "Recover your account details"

Insert usernal Recover your ac	e and password unt details
Username	
Password	
lf you are not	et a user, please complete the registration forr

You can receive on your email your account details. Insert token: **"SIADWB"**; Insert username or email used for registration; Fill in security code you see on the bottom right; Click on **"Recover"**

Reset Password			
TOKEN*			
TOKEN			
Username*			
Write here your username (alphanumeric, max 20 char.)			
Please insert the security code shown in the image	Кхртен		
	Refresh security code		



Start the Report

After log in you will have two options:

- Clicking: "Insert Report" you can insert a new report (following this guide you will find further steps to insert your report);
- Clicking: "Go to your Reports" you can go to the page with all the reports you have already inserted (this function is usefull to verify the status of all reports inserted: example: date, report sent taking charge report closed)

	follow the steps and insert a Report
	Tonow the steps and insert a Report.
	Privacy disclaimer
	OPERATIONAL INFORMATION
	Click on Insert Report and follow proposed steps You'll have to describe events and provide requested information You'll be able to attach documents if you believe it is useful A Manager of SIAD Supervisory Body (committee in charge of compliance as by italian laws) will receive your repo You'll be able to follow the management of your report on your personal area You'll be able to comunicate with SIAD Manager in charge through the messagging tool present in your personal area
	INSERT REPORT
	7
	Review the details of your reports.
	Review the details of your reports.
	Review the details of your reports.
	Review the details of your reports.
	Review the details of your reports.
Search R	Review the details of your reports.
Search R Process:	Review the details of your reports.
Search R Process: Report SIAD	Review the details of your reports.
Search R Process: Report SIAD Report Status	Review the details of your reports. GO TO YOUR REPORTS eports All/Open/Closed

nserted reports	ID ‡	DATE 🚽	STATUS \$	PROCESS 👙	alert	4	
۲	SIAD_10	13/05/2020	Report Sent	Report SIAD	A	SHOW	
۲	SIAD_7	11/05/2020	Report Sent	Report SIAD	A	SHOW	
۲	SIAD_8	11/05/2020	Report Sent	Report SIAD	A	SHOW	
۲	SIAD_3	28/04/2020	Closed	Report SIAD	а. С	SHOW	
۲	SIAD_4	28/04/2020	Under processing	Report SIAD	4M	SHOW	
۲	SIAD_2	27/04/2020	Report Sent	Report SIAD	A	SHOW	
۲	SIAD_1	20/04/2020	Closed	Report SIAD		SHOW	

Example: Screenshot Search Reports



Preliminary Information

After clicking on **"Insert Report"** you can start writing your report; here you will have to insert preliminary information:

- Company of SIAD Group you work in;
- Company of SIAD Group the report is about;
- Country where the suspected violation took place;
- Department involved (if you don't find a suitable department name write it down on the bottom)

After filling preliminary information click on "Continue".

0	2	3	End
			Report SIAD
Preliminary into	rmations		
In which Company of SIAD Gro	oup do you work?*		
Company's name S.p.a.			
To which company or entity de	oes the report refer?*		
Company's name S.p.a.			
Country in which the alleged v	violation occurred*	Which area of your company does the report refer to?*	
Italy		Sales and Marketing	Ŧ
Fields marked with * are manda	itory	If the item is not present, insert it here	
ВАСК			CONTINUE

1



2 Fill in your Report

The step after preliminary information is the detailed description about events usefull for the report:

- Who are people involved;
- · Location and date of reported events;
- Why events/behaviours are not in compliance;
- Usefull documents for the report;
- How to recover these usefull documents;
- Describtion of events.

After filling all requested information click on "Continue"

ill in your report	Report
Vho are the main parties or subjects involved?* Aario Rossi - Purchasing Officer	
lace and date / time frame in which the events in question occurred* ergamo	Attach any documents useful for reporting
he conduct is illegal because:*	 Not applicable (I do not have supporting documents)
Violates the Code of Conduct / Code of Ethics	I am aware of documents useful for reporting
It causes a reputational damage	Indicate how the manager could get to these documents
It causes capital damage to the company	Summon Purchasing Office Manager
It is a case of mis-management	
Violates environmental / occupational safety regulations	
Other	
pecify	
acts description*	
lario Rossi has accounted for false invoices in order to create tax advantag or the company	es .



3 Final Information

This is the last step for submitting your report: answer to the question.

0 0	End
	Report SIAD
Final information and sending notification	
Have you already reported the facts to other authorities and / or internal parties and / or external to the company?	
NO	
O YES	
Write here to whom you reported facts BACK	CONTINUE

After answering the question you can go ahead clicking on "Continue"



Document Preview

4

Before sending your report you will see a document preview so you will be able to check all inserted data and information.

If you need to change some information click on **"Back"** to go to the previous step. After checking all the data click on Send and your report will be sent.

	Report 5
eport Preview	
which Company of SIAD Group do you work?	
ompany's name S.p.a.	
o which company or entity does the report refer?	
ompany's name S.p.a.	
ountry in which the alleged violation occurred	Which area of your company does the report refer to?
ino are the main parties or subjects involved? Iarlo Rossi - Purchasing Officer	
lace and date / time frame in which the events in question occurred	Attach any documents useful for reporting
ergamo	I am aware of documents useful for reporting, Summon Purchasing Office
he conduct is illegal because:	Have you already reported the facts to other authorities and / or internal parties and / or external to the company?
iolates the Code of Conduct / Code of Ethics	N0
aste dasselation	
lario Rossi has accounted for false invoices in order to create tax advanta	B

Pay Attention: Clicking on **"Send"** the report will be forwarded to the company Manager in charge and it will be not possible anymore to change inserted data or stop the report sent.



Send Notification

5

After submitting the Report, you will receive a confirmation message from the system. From here you can enter the webpage to look at your submitted reports

0	End
Report sent	
Thank you for submitting your report.	
You may consult you Report and update your messages with the designated officer using the search function.	
Best regards UFWhistleblowing Team	
BACK	

