# ПРИРУЧНИК ЗА УЗБУЊИВАЧА





Овај приручник описује како се користи веб апликација коју је SIAD ставила на располагање свим запосленицма привредних друштава Групе у сврху пријављивања и/или упозоравања на сумњиву повреду радне дужности и илегалних активности до којих долази у радној организацији.

Помоћу веб апликације "Comunica Whistleblowing" запосленици могу подносити пријаве у сагласности, између осталог, са законским одредбама Европске уније, применљивим локалним законодавством и Етичким кодексом, који представља интегрални део организавцје, управљања и модела контроле које је Друштво усвојило.



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### Home

Приступите веб апликацији "Comunica Whistleblowing" кроз наменску страницу веб локације SIAD Групе: <u>https://www.thesiadgroup.com/siad-whistleblowing</u>

Legislative Decree 231/2001 and the anti-corruption guidelines, as well as violations of company rules and policies that may result in fraud or potential damage, in respect of colleagues, shareholders and stakeholders in general or that involve actions of a harmful or unlawful nature relative to the interests and reputation of the company.

Reports must be made in good faith and not anonymously.

Maximum protection of the whistleblower and the reported individuals is guaranteed through specific security measures. The portal ensures that the writer's identity and the content of the report remain confidential, particularly by using specific security protocols and cryptographic tools that protect personal data and information, including those in any attachments.

The reports made by Employees will be received by the Appointed Manager, an internal member of the Supervisory Body of SIAD S.p.A., the committee that deals with corporate compliance in accordance with the relevant Italian legislation.

The entire whistleblowing management process protects the whistleblower from any potential direct or indirect pressure and discrimination in the workplace. The whistleblower also has the opportunity to follow the progress of the investigation.

The reports will be inserted by Employees and processed by the Appointed Manager through the web portal Whistleblowing powered by company Unione Fiduciaria. Also further communications between the Employee and the Manager appointed will done be through this web portal

All the personal data are processed pursuant to EU Regulation 2016/679 and subsequent amendaments and additions, as well as any other applicable provision relating to the protection of personal data, including the provisions of the Italian Data Protection Authority, in full respect of fundamental rights and freedoms, with particular regard to the confidentiality of the identity of the subjects involved and the security of the processing.

SIAD Whistleblowing Manual for employees



Клините на везу "send your report" да бисте ушли у веб апликацију.



#### Приступ за већ регистрованог корисника

Обавезни токен за пријављивање је "SIADWB" и аутоматски ће се наћи у обрасцу.

Унесите своје корисничко име и лозинку и кликните на "Login" да бисте ушли у систем.

Insert TOKEN to log in
SIADWB
Insert username and password Recover your account details
Username
Password

If you are not yet a user, please complete the registration form to access the system.



#### Приступ за корисника који још није регистрован

Кликните на "**registration form**" да бисте се регистровали и креирали свој налог.

Username

Password

\_

If you are not yet a user, please complete the registration form to access the system.





Након што кликнете на "registration form" ући ћете у страницу на којој ћете морати да попуните образац потребан за креирање ваше лозинке.

Прво се побрините да имате активну адресу е-поште. То је потребно да бисте завршили вашу регистрацију.

#### Попуните образац за регистрацију

- 1. Унесите своје корисничко име (употребите велика слова, мала слова, бројеве);
- 2. Направите password
- 3. Направите своју личну лозинку (употребите комбинацију великих слова, малих слова и бројева) и поново је запишите да бисте је потврдили;

(Требаће вам корисничко име и лозинка за улазак у систем након што завршите регистрацију)

- 4. Унесите своје име и презиме;
- 5. Унесите своју адресу е-поште;
- 6. Унесите токен: "SIADWB"
- 7. Напослетку запишите безбедносни код који ћете наћи у доњем десном углу, а затим кликните на: "Register"



To register you must complete all the mandatory fields in the form.

lsername*			
larioRossi			
Password*	Confirm Password*		
First Name*	Last Name*		
Mario	Rossi		
Email*	TOKEN*		
	SIADWB		
rossimario@email.com	SIADWB		
Please insert the security code shown in the image	SIADWB S27TVO		
rossimario@email.com Please insert the security code shown in the image	SIADWB S27TVO S27TVO		
vossimario@email.com	SIADWB S27TVO S27TVO Refresh security code		
verimario@email.com	SIADWB S27TVO S27TVO Refresh security code		
Please insert the security code shown in the image	SIADWB S27TVO S27TVO Refresh security code REGISTER		
Please insert the security code shown in the image	SIADWB S27TVO S27TVO Refresh security code REGISTER		

S A D



Након што кликнете на "**Register**" систем ће на адресу е-поште коју сте навели послати потврдну везу, морате да кликнете на њу да бисте активирали свој налог, у поруци е-поште ћете наћи податке о свом налогу. Након потврде могуће је ући у систем.

#### Опоравите детаље свог налога

У случају да сте заборавили своје "Username" и/или "password" можете их опоравити на једноставан начин ако кликнете на Recover your account detailsrecover them clicking on "Recover your account details"

nsert username and password Recover your account details	
Jsername	
Password	

If you are not yet a user, please complete the registration form to access the system.

Податке свог налога можете примити на адресу своје е-поште. Унесите токен "**SIADWB**";

Унесите име или адресу е-поште коришћену за регистрацију; Упишите безбедносни ко̂д који видите у доњем десном углу; Кликните на "**Recover**"

Reset Password				
TOKEN*				
TOKEN				
Username*				
Write here your username (alphanumeric, max 20 char.)				
Please insert the security code shown in the image	ĸχdts <sub>H</sub>			
	Refresh security code			
	RECOVER			



#### Започните са пријавом

Након пријаве на располагању ћете имати две опције:

- САко кликнете: "Insert Report" моћи ћете унети нову пријаву (следећи упутства из овог водича наћи ћете додатне кораке за унос ваше пријаве);
- Ако кликнете: "Go to your Reports" можете ићи на страницу са свим пријавама које сте већ унели (ова функција је корисна за проверу статуса свих унесених пријава: пример: датум, послата пријава преузимање одговорности - затворена пријава)

	welcome to whistleblowing no	mopugo,
	follow the steps and insert a Re	port.
	Privacy disclaimer	
	OPERATIONAL INFORMATION	
	Click on Insert Report and follow proposed steps You'll have to describe events and provide requested You'll be able to attach documents if you believe it is A Manager of SIAD S.p.A. member of SIAD Supervisor You'll be able to follow the management of your repo You'll be able to comunicate with SIAD Manager in ch	information usefull y Body (committee in charge of compliance as by italian laws) will receive your repor rt on your personal area arge through the messagging tool present in your personal area
	INSERT REPORT	
	Review the details of your reports.	
	GO TO YOUR REPORTS	
	R.	
Search R	eports.	
Search R	leports	All/Open/Closed
Search R Process: Report SIAD	Reports	All/Open/Closed
Search R Process: Report SIAD Report Status	keports	All/Open/Closed

	ID $\Leftrightarrow$	DATE 🔻	STATUS 🔶	PROCESS 🔶	ALERT 🔶	
۲	SIAD_10	13/05/2020	Report Sent	Report SIAD	<b>A</b>	SHOW
۲	SIAD_7	11/05/2020	Report Sent	Report SIAD	<b>A</b>	SHOW
۲	SIAD_8	11/05/2020	Report Sent	Report SIAD	<b>A</b>	SHOW
۲	SIAD_3	28/04/2020	Closed	Report SIAD	-	SHOW
۲	SIAD_4	28/04/2020	Under processing	Report SIAD	4M	SHOW
۲	SIAD_2	27/04/2020	Report Sent	Report SIAD	<b>A</b>	SHOW
۲	SIAD_1	20/04/2020	Closed	Report SIAD	-	SHOW
Reports from 1 to 7 of 7					Previous	1 Next

Пример: Снимак екрана извештаја о претрази



### Прелиминарне информације

Након што кликнете на "Insert Report" можете почети да пишете своју пријаву; овде ћете морати унети прелиминарне информације:

- Привредно друштво SIAD Групе у ком сте запослени;
- Привредно друштво SIAD Групе на које се односи пријава;
- Земља у којој је дошло до прекршаја на који се сумња;
- Укључено одељење (ако не нађете назив одговарајућег одељења, запишите га у доњем делу странице)

Након попуњавања прелиминарних информација кликните на "Continue"

0	2		End
			Report SIAD
Preliminary Inform	ations		
In which Company of SIAD Group o	lo you work?*		
Company's name S.p.a.			
To which company or entity does t	he report refer?*		
Company's name S.p.a.			
Country in which the alleged violat	ion occurred*	Which area of your company does the rep	port refer to?*
Italy		Sales and Marketing	Ţ
		If the item is not present, insert it here	
Fields marked with * are mandatory			
ВАСК			CONTINUE



### 2 Попуните своју пријаву

Корак након прелиминарних инфомација је детаљан опис догађаја корисних за пријаву:

- Ко су учесници у догађају;
- Место и датум пријављених догађаја;
- Зашто догађаји/понашања нису усаглашени;
- Корисни документи у пријави;
- Како опоравити те корисне документе;
- Опис догађаја

Након уноса свих потребних информација кликните на "Continue"

Fill in your report	Report 3
Vho are the main parties or subjects involved?* Aario Rossi - Purchasing Officer	
lace and date / time frame in which the events in question occurred*	Attach any documents useful for reporting
lergamo	O I have documents to support the report
'he conduct is illegal because:*	O Not applicable (I do not have supporting documents)
Violates the Code of Conduct / Code of Ethics	I am aware of documents useful for reporting
It causes a reputational damage	Indicate how the manager could get to these documents
It causes capital damage to the company	Summon Purchasing Office Manager
It is a case of mis-management	
Violates environmental / occupational safety regulations	
Other	
pecify	-
arts description*	
Aario Rossi has accounted for false invoices in order to create tax advant	ages
of the company	-
ВАСК	CONTINUE



### 3 Завршне информације

Ово је задњи корак за подношење ваше пријаве: одговорите на питање.

0 3	End
	Report SIAD
Final information and sending notification	
Have you already reported the facts to other authorities and / or internal parties and / or external to the company?	
NO	
O YES	
Write here to whom you reported facts	
ВАСК	CONTINUE

Након што одговорите на питање можете да наставите тако што ћете кликнути на "Continue"



### Преглед документа

4

Пре него што пошаљете своју пријаву видећете преглед документа тако да ћете моћи проверити све унесене податке и информације.

Ако требате проверити неке од информација, кликните на "Back" да висте се вратили на претходни корак.

Након што проверите све податке, кликните на "Send" и ваша пријава ће бити послата.

	Re	port S
eport Preview		
n which Company of SIAD Group do you work?		
Company's name S.p.a.		
To which company or entity does the report refer?		
Company's name S.p.a.		
Country in which the alleged violation occurred	Which area of your company does the report refer to?	
Country in which the alleged violation occurred Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer	Which area of your company does the report refer to? Sales and Marketing	
Country in which the alleged violation occurred Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer	Which area of your company does the report refer to? Sales and Marketing	
Country in which the alleged violation occurred Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo	Which area of your company does the report refer to?         Sales and Marketing	Difice
Country In which the alleged violation occurred Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo	Which area of your company does the report refer to?         Sales and Marketing	Office
Country in which the alleged violation occurred taly Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is illegal because:	Which area of your company does the report refer to?         Sales and Marketing         Attach any documents useful for reporting         I am aware of documents useful for reporting, Summon Purchasing C         Have you already reported the facts to other authorities and / or interparties and / or external to the company?	)ffice ernal
Country In which the alleged violation occurred Italy Who are the main parties or subjects involved? Marlo Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is lilegal because: Violates the Code of Conduct / Code of Ethics	Which area of your company does the report refer to?         Sales and Marketing         Attach any documents useful for reporting         I am aware of documents useful for reporting, Summon Purchasing C         Have you already reported the facts to other authorities and / or integraties and / or external to the company?         NO	Office
Country in which the alleged violation occurred Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is illegal because: Violates the Code of Conduct / Code of Ethics	Which area of your company does the report refer to?         Sales and Marketing         Attach any documents useful for reporting         I am aware of documents useful for reporting, Summon Purchasing C         Have you already reported the facts to other authorities and / or inteparties and / or external to the company?         NO	) Trnal
Country in which the alleged violation occurred Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is illegal because: Violates the Code of Conduct / Code of Ethics Facts description	Which area of your company does the report refer to?         Sales and Marketing         Attach any documents useful for reporting         I am aware of documents useful for reporting, Summon Purchasing C         Have you already reported the facts to other authorities and / or interparties and / or external to the company?         NO	Dffice
Country In which the alleged violation occurred Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is Illegal because: Violates the Code of Conduct / Code of Ethics Facts description Mario Rossi has accounted for false invoices in order to create tax advant	Which area of your company does the report refer to?         Sales and Marketing         Attach any documents useful for reporting         I am aware of documents useful for reporting, Summon Purchasing C         Have you already reported the facts to other authorities and / or interparties and / or external to the company?         NO	Office
Country In which the alleged violation occurred Italy Who are the main parties or subjects involved? Mario Rossi - Purchasing Officer Place and date / time frame in which the events in question occurred Bergamo The conduct is illegal because: Violates the Code of Conduct / Code of Ethics Facts description Mario Rossi has accounted for false invoices in order to create tax advant	Which area of your company does the report refer to?         Sales and Marketing         Attach any documents useful for reporting         I am aware of documents useful for reporting, Summon Purchasing O         Have you already reported the facts to other authorities and / or interparties and / or external to the company?         NO	2)ffice ernal

Обратите пажњу на следеће: Ако кликнете на "Send" пријава ће се проследити одговорном лицу и више неће бити могуће променити унесене податке или зауставити послату пријаву.



### Пошаљите обавештење

Након што проследите пријаву, примићете поруку потврде од система. Одавде можете ући у веб страницу и погледати своје прослеђене пријаве

0	2	-8	End
Report sent			
Thank you for submitting your report.			
You may consult you Report and update your m	essages with the designated officer using th	e search function.	
Best regards UFWhistleblowing Team		-	
BACK			

5

